

## QUALITY POLICY

**PANIKER** General Management aims to achieve a Leadership position in the Sector of:

### **DESIGN, MANUFACTURE AND SALE OF GLUES AND ADHESIVES**

hence assumes the commitment to **comply with customer requirements, legal and applicable regulations, as well as other requirements that the organization subscribes**, both for environmental protection, prevention of damage and deterioration of health, and during the development of its activities.

**PANIKER** understands quality management, environmental management and its legal compliance in all aspects, safety and health at work, in the activities it carries out as a responsibility within the Global Management of the company, reducing the risks that affect to the company and stakeholders.

**PANIKER** establishes the following commitments:

- ✓ Determine and provide the **necessary resources** to implement and maintain the Quality, Environment, Safety and Health Management System at work, use the Resources rationally and make them effective.
- ✓ Offer quality services and products that comply with the **client's requirements, legal and applicable regulations, and with other requirements that the organization subscribes to** (related to the environment, health and safety hazards, promoting energy efficiency, specific construction regulations and Innovative criteria) that meet the expectations of our customers.
- ✓ Comply with the requirements established in the **UNE-EN-ISO 9001: 2015 Standard**.

### **DEVELOP ALL KINDS OF GLUES AND ADHESIVES THAT MEET THE REQUIREMENTS OF OUR CLIENTS, INNOVATING SUCH PRODUCTS TO IMPROVE COSTS, THEIR APPLICATION AND THEIR ENVIRONMENTAL MANAGEMENT.**

- ✓ Our Management System must be **headed towards satisfying needs and expectations of Clients, but taking into account the prevention and reduction of Environmental and Labor Impacts**.
- ✓ Establish annually Objectives and indicators for each of the activities, processes and sub-processes, which are measurable and consistent with the policy of quality, environment, safety and health at work thus this policy works as a **frame of reference for planning the different objectives and goals** of the integrated system.
- ✓ This management must be oriented towards risk management with the reduction, elimination and prevention of quality deficiencies, and what is more important, a commitment to the **continuous improvement** of the system, satisfying the client's requirements, legal and applicable regulations with the highest efficiency.
- ✓ Environmental effects of our processes are recorded, evaluated and regularly controlled.
- ✓ Risks that affect security and health at work are identified, evaluated and regularly controlled, in order to ensure continuous improvement of S&HW management and S&HW performance.
- ✓ Communicate and make understood the Quality, Environment, Safety and Health policy to workers, to all **PANIKER** staff, as well as to all those external interested parties that may affect them (clients, suppliers, subcontractors, local administrations, regional, national and European shareholders).
- ✓ Reduce the production of waste, emissions, noise and unnecessary disturbances, as well as dispose or treat them in accordance with the current regulations.
- ✓ Reduce damage and deterioration of health, carrying out an assessment of occupational hazards and an updated prevention plan, in order to minimize all types of risks, documenting accidents and incidents in the S&HW system.
- ✓ Promote the awareness of all interested parties, both internal and external.

This policy is documented, implemented and maintained through the quality, environment and health and safety manual and is periodically reviewed within the **PANIKER** Management Committee.

  
**Antonio Pérez Sanchez**

**Director General**

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